



POINTS PROGRAM

Earn more!

The Vivid Agent Points Program rewards agents for their performance and retention efforts, allowing them to earn valuable bonuses and exclusive perks.

The more you grow your portfolio and retain your accounts, the faster you'll reach the next reward tier. Keep selling, activating, and retaining to maximize your earnings!

For any questions, reach out to partners@hellovivid.com

How to Earn Points

1. Activated MIDs

- IC+ MID Activation: Earn 1,000 points per activation.
- Dual Pricing MID Activation: Earn 1,500 points per activation.

2. Monthly Portfolio Volume

- For every \$2M in added Monthly Processing Volume, earn 1,000 points.
- Volume is calculated based on the previous year's highest processing volume.

3. Retention Bonus

Maintain an annual attrition rate below 2% and receive 5,000 points.

Reward Tiers & Bonuses

Purple Tier – 20,000 Points

- \$1,500 Bonus

Orange Tier – 50,000 Points

- \$2,500 Bonus

Club Tier – 90,000 Points

- \$6,000 Bonus
- Invitation to Agent Council
- Annual Retreat (Paid trip)
- Exclusive Access to Tahoe Cabin (1 week per year, non-blackout dates)
- Premium Free Terminal Placement Program

Example Earnings

Purple Tier – 20,000 Points

- Activate 6 Dual Pricing MIDs (6 x 1,500 pts = 9,000 pts)
- Activate 10 IC+ MIDs (10 x 1,000 pts = 10,000 pts)
- Add \$2M in Monthly Processing Volume (1 x 1,000 pts = 1,000 pts)

Orange Tier – 50,000 Points

- Activate 30 Dual Pricing MIDs (30 x 1,500 pts = 45,000 pts)
- Activate 4 IC+ MIDs (4 x 1,000 pts = 4,000 pts)
- Add \$2M in Monthly Processing Volume (1 x 1,000 pts = 1,000 pts)

Club Tier – 90,000 Points

- Activate 50 Dual Pricing MIDs (50 x 1,500 pts = 75,000 pts)
- Activate 9 IC+ MIDs (9 x 1,000 pts = 9,000 pts)
- Add \$2M in Monthly Processing Volume (1 x 1,000 pts = 1,000 pts)
- Maintain an attrition rate below 2% (5,000 pts)

New Agent Bonus

Activate Your First MID → Receive a \$100 Gift Card

Activate Your First 5 MIDs → Vivid Merch + \$500 Bonus

Terms & Conditions

- An “activated MID” is defined as a merchant account that is actively processing through Vivid.
- If a merchant account closes within the first 2 months of being activated, they will be disqualified and the corresponding points deducted from your total balance.
- Points reset at the beginning of each calendar year, starting on January 1.
- Unused points do not carry over to the following year.