XPROTECT®

Powered By

XCALIBER
SOLUTIONS

Chargeback & Fraud Management

Industry-leading Fraud Dectection Software & E-Commerce Consulting

At Xcaliber-Solutions, Inc., we go two steps further by partnering with our clients, getting to know their business (inside and out), and creating relationships that last.

Xprotect manages risk and monitors merchant accounts in real-time to reduce fraud and spot suspicious transactions as they occur.

Xcaliber-Solutions provides merchant card management and consulting services to retailers of all kinds, with advanced tools designed specifically for e-commerce businesses.

OUR SERVICES
Hands-On Customizable Solutions

Chargeback Audits: Understand why you recieved a chargeback and get ultimate visibility into your merchant account. Use real-time data to make informed business decisions and reduce costs.

Customer transaction information: Track notes, shipping, and product information. We monitor client URLs for compliance and ensure merchants adhere to legal and best practice guidelines.

E-Commerce Solutions: Prevent e-commerce fraud and Identify the underlying reason for transaction disputes.

Fighting Fraud, One Swipe at a Time

Prevent Chargebacks with Alerts & Resolution

Xcaliber Solutions Inc. provides longterm chargeback prevention with real-time alerts and instant resolution services.

We look to partner with clients that are serious about creating partnerships for the long term. Add a layer of security in online credit and debit card transactions with **3DS technology** from Visa and Mastercard.

Valid CC: Checks for a valid credit card number before hitting any filters

BIN: Identifies preloaded debit cards and gift cards

NCB: Negative Chargeback Database

CPA Validation: Checks if the card can hold the re-bill amount at the time the shipping fee is charged. Does not hold funds on the card or guarantee funds will be available at the end of trial.

Proxy Host: Detects if the consumer is using a Proxy Server. They are typically used to mask the person's real IP address.

CHARGEBACK ALERTS

• Keep chargebacks within threashold limits and maintain good standing on your merchant account.

• Refund transactions sooner to prevent chargebacks with monitoring, real-time alerts and reporting tools.

• Identify the reasons for chargebacks and resolve internal problems quickly.

XCALIBER
S O L U T I O N S

Questions? Contact us:
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